



IMPORTANT WARRANTY INFORMATION

Vehicle Components Pty Ltd

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VEHICLE COMPONENTS PRODUCT WARRANTY

This document provides warranty information for use between VEHICLE COMPONENTS and any Vehicle/Trailer Manufacturer, Manufacturer/Dealer or end user and has been drawn up in line with the recommendations of the Recreational Vehicle Manufacturers Association of Australia (RVMAA) code of practice.

It covers axles, couplings and independent suspensions and spring assemblies manufactured by VEHICLE COMPONENTS.

This warranty extends only to the original purchaser/installer and is not transferable to any other parties.

This warranty exists in so far as it does not affect a users right with respect to existing law.

Proprietary items such as brakes and Airbag components not manufactured by VEHICLE COMPONENTS will be warranted in line with their individual suppliers warranties.

Extent of Warranty:

The warranty period shall be 12 months from the date the vehicle is sold to final user or 15 months from date of VEHICLE COMPONENTS invoice whichever is sooner.

This warranty is in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, which are expressly disclaimed. There are no warranties that extend beyond the face hereof.

VEHICLE COMPONENTS does not assume responsibility for any promises, warranties, or representations beyond those expressed in this written document.

Products will be free from substantial defects in materials and workmanship.

Couplings are designed and tested to various standards. Details of which are available upon request.

Axles and suspensions are designed and tested to withstand certain minimum loads in given directions. Ratings given in documentation are for guidance only and will depend on useage, vehicle design and installation. Upon request VEHICLE COMPONENTS will supply the minimum loads each axle/suspension will take before failure.

Obligations of Vehicle Components:

To provide products free from manufacturing defects.

To provide upon request test results to allow vehicle manufacturers to determine suitability of the product.

To provide clear installation drawings to enable the Manufacturer to fit the components.

To provide information for the final Customer outlining basic useage and maintenance requirements.

Obligations of the Manufacturer:

To fit the components in line with installation drawings supplied. If there is any question as to the installation or appropriateness of the product then VEHICLE COMPONENTS is to be contacted immediately.

To ensure that the specification is suitable for the product he is making both in initial specification and finally with the finished product as a whole. This may require extended testing if off-bitumen or extreme use and conditions is anticipated.

To ensure that the suspension/chassis interface is strong enough for the intended use.

To ensure that any wheel that is fitted to any axle/stub is suitable for the purpose and that wheel nuts be they supplied by VEHICLE COMPONENTS or otherwise are compatible

with both the type of wheel, wheel stud and locating taper. Any location requirements of the wheel must be taken into account such as spigots and the relative size of the machined portion of the axle hub compared to the wheel mounting face.

That wheel alignment (toe-in and camber) is satisfactory for the vehicle/tyre combination prior to dispatch. We advise records be kept of these figures.

Obligations of the Dealer:

To understand the specifications/capability of the product and not mislead the Customer.

To pass on to the Customer all documentation and provide adequate training/instruction.

Obligations of the end user:

To use the product in accordance with the correct loading conditions and procedures.

To provide maintenance in accordance with any given schedules.

Exclusions:

If a suspension is bent it will not normally be considered to be a warranty item, i.e. it has experienced a loading condition higher than the design specification.

The attachment of the suspension to the frame/chassis.

Any damage whatever caused by or related to any alteration of the product including welding supplemental brackets to the product.

Damage or defects which result from accident, collision, abuse, normal wear and tear, neglect, improper maintenance, improper installation, alignment, improper wheel nut torque, hub imbalance or any damage caused thereby, alteration or overloading.

Damage to axles and suspensions caused by shock absorber fading, overheating or failure.

Damage due to leaks from air systems.

Cosmetic finish or corrosion.

Warranty Procedure:

If the end user believes he has a warranty issue he must contact his dealer who will determine in consultation with the manufacturer and VEHICLE COMPONENTS whether the problem is likely to be warranty.

Direct contact with VEHICLE COMPONENTS will not be entered into unless the product has been purchased directly from VEHICLE COMPONENTS.

VEHICLE COMPONENTS may reserve the right to inspect any components. These may need to be returned to VEHICLE COMPONENTS at the end users expense.

Photographs, proof of maintenance, vehicle usage and loadings may also be requested.

Liability:

VEHICLE COMPONENTS shall only be liable to repair or replace at its option the defective parts manufactured by VEHICLE COMPONENTS.

In no event shall VEHICLE COMPONENTS be liable for any consequential, indirect, or incidental costs or damages, including loss of use or any other damages of any type arising out of such defective parts or products.

VEHICLE COMPONENTS shall not be responsible for any additional consequential expenses such as but not limited to accommodation, loss of time, inconvenience, loss of use, telephone calls, cost of meals, towing fees, replacement tyres etc.